Disclosure of Enterprise System Information
Government Code 7922.700

2024

VENDOR	PRODUCT	PURPOSE	DATA TYPE	PRIMARY CUSTODIAN	FREQ COLLECTED	FREQ UPDATED
Active	ActiveNet	Registration & Payment Management System	Registration & Financial	Recreation Community Services Department	Daily	Quarterly
Crossroads Software	eCitation System	Tracking of accidents	Public Safety	Police Department	Daily	Daily
ECS Imaging, Inc.	Laserfiche	Content Management System	Public Records Data	City Clerk	As Needed	As Needed
HDL Companies	HDL Business License	Manage City's Business License	Business License	Community Development Department	Daily	Quarterly
HDL Companies	Property Tax Web Application	Parcel Data & GEO	Property Tax Data	Community Development & Public Works Departments	Daily	Monthly
GoGov	Bell Gardens Connect	Public requests and notifications mobile app	Mobile application to request for services and receive notifications	City Manager	As Needed	As Needed
Granicus	Novus Agenda	Agenda Management Software	Public Records Data	City Clerk	As Needed	As Needed
Granicus	Vision	Content Management System	City Website	City Manager	As Needed	As Needed
Microsoft	Microsoft Office Suite	Office Automation/productivity	E-mail and calendar	Information Technology	Daily	Daily
Motorola	Spillman	Public Safety	Public Safety	Police Department	Daily	Quarterly
NeoGov	Applicant Tracking	Online Applicant System	Applicant Tracking	Finance Department	As Needed	As Needed
Online Solutions, LLC (Dba Citizenserve)		Permit and Land Use Management System (PLUMS)	Housing Registration	Community Development Department	Daily	Daily
Pasadena Consulting Group, LLC dba Electronic Filing System	eFile	Electronic Filing System for California FPPC Form 700 – Statement of Economic Interests and Campaign Finance Disclosure		City Clerk	As Needed	As Needed
Phoenix Group Information Systems	Parking Citation Management	Parking ticket system	Citations statistics, revenue	Police Department	Daily	Daily
Plan Source	Plan Source	Employee Health Benefits Maintenance / ACA Data Tracking	EDI payment files to vendor; ACA hours data	Finance Department	Biweekly	Biweekly
Tyler Technologies	EDEN Systems	Financial Software	Financial Data	Finance Department	Daily	Quarterly
Tyler Technologies	Incode Systems	Cash Collection	Account Receivable Data	Finance Department	Daily	Quarterly
Tyler Technologies	New world	Public Safety	Public Safety	Police Department	Daily	Quarterly
Star2Star Communications	Telephone System	Cloud-native Communication Services	Communications Solution	Information Technology	Daily	Daily
Veribook	Appointment system	Passport Appointment Scheduler	Appointment tracking	City Clerk	Daily	Daily