


The Consolidated Sewer Maintenance District of Los Angeles County (CSMD) is administered by Los Angeles County Public Works.

CSMD's system serves and includes:


 **500,000+** parcels

 **2 million+** people within the county's unincorporated areas (*Marina del Rey not included*)

 **37** member cities

 **4,600 miles** of sanitary sewers

 **87** pump stations

 **4** wastewater treatment plants







## OUR GOAL

People in Los Angeles County thriving in a safe, clean, and sustainable environment.

## THE OUTCOME

Eliminate sewer spills.

## LET'S RECAP!

-  LA County Public Works provides sewer maintenance services for unincorporated areas of the county and 37 member cities.
-  In the case of a sewer overflow or any sewer-related emergency, call Public Works at **1-800-675-HELP (4357)**.
-  Public health, recreational areas, natural spaces, general infrastructure, and businesses are directly affected and dependent on sewer maintenance services.
-  Public Works provides many essential services to the community, including ongoing sewer maintenance which protects public health and the environment keeping our communities safe.



## CONTACT US!

**Questions:**  
CSMD@pw.lacounty.gov

**General Sewer Maintenance  
comments/questions:**

1-626-300-3399

**Sewage Overflow HELP line:**

1-800-675-HELP (4357)

**Learn more about LA County  
Public Works at:**

**[bit.ly/PublicWorks-SMD](https://bit.ly/PublicWorks-SMD)**



# LOS ANGELES COUNTY PUBLIC WORKS

**VISION:** To become the most trusted public agency in the region.

**MISSION:** We plan, design, build, and maintain modern infrastructure that uplifts all communities of Los Angeles County.

**Los Angeles County  
Public Works is here to help!**

## Taking action to reduce sewer overflows, protecting the health of our communities, and the environment.

When sewer systems are not maintained, it can cause blockages, flooding, and pollution. Maintaining the sewer system and protecting public safety requires actions on three levels: **large-scale, local, and individual.**



### Large-Scale Actions

#### What large-scale actions does Public Works take to maintain the sewer system?

System failure can range from pump station malfunctions to sanitary sewer overflows. Proper maintenance is vital for a clean environment and a healthy society.

LA County Public Works is committed to working with County and local partners to maintain and enhance the current level of service for all sewer maintenance customers, from ongoing operations and maintenance to providing 24/7 emergency services.

Sewer maintenance services are crucial to protecting human health and the environment and keeping our communities safe.



Learn more about the LA County Public Works and resources near you at:  
[bit.ly/PublicWorks-SMD](https://bit.ly/PublicWorks-SMD)



### Local Actions

#### What actions is Public Works taking at the local level to reduce sewer overflows, blockages, and pollution and protect human health?

Proper sewer maintenance is essential to keeping our communities and the environment safe. It directly impacts public health, recreation areas, natural spaces, infrastructure, and local businesses.

LA County Public Works is here to serve the community through a variety of sewer maintenance services. These services include:

- **Preventative maintenance** proactively performed on the sewer system with the goal of lessening the likelihood of failure, reducing unexpected downtime, and prolonging the useful life of the system.
- **Accumulative Capital Outlay and Condition Assessment** utilizing our resources and technologies to ensure the sewer system works efficiently now and in the future.
- **24-Hour Emergency Response and Service Request** are quickly and efficiently addressed during sewer emergencies ranging from pump malfunctions to sewer overflows.



### Individual Actions

#### What can you do to help maintain the sewer system and prevent sewer-related emergencies?

Many sewer-related emergencies can be prevented with your help! These are actions you can take to help Public Works maintain the system and keep yourself and others safe:

- Locate your house lateral (*the pipe that carries your wastewater from your home to the public sanitary sewer main line*) and the sewer line you are connected to by contacting your local public works department or LA County Public Works.
- Maintain your house lateral:
  - Do not pour Fats, Oils, & Grease down the drain!
  - Have a contractor clean and cut roots out of your lateral on a regular basis.
  - Provide regular maintenance for your sewer backwater valve.
- Watch for warning signs of sewer backup:
  - Basement back up through the floor drain or other basement fixtures.
  - Debris around the floor drain or in a washtub.
  - Periodic slow-running drains or toilets.
- Contact Public Works immediately at **1-800-675-HELP (4357)** if a sewage overflow occurs.

#### Resources:



Homeowner sewer maintenance responsibilities



Interactive map of sewer activities in your area